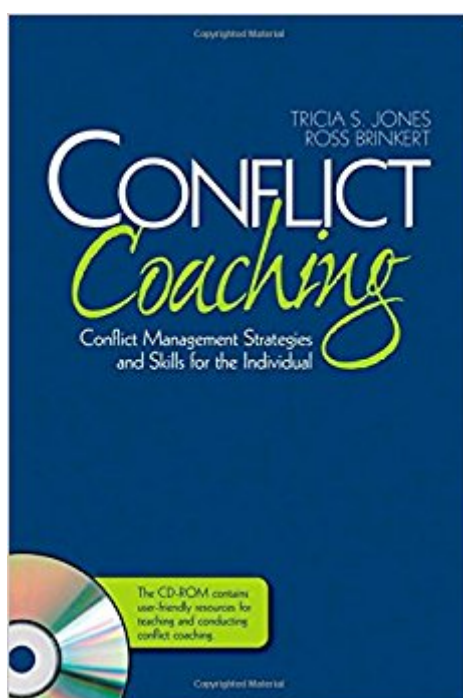


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# Conflict Coaching: Conflict Management Strategies And Skills For The Individual



## Synopsis

Conflict Coaching: Conflict Management Strategies and Skills for the Individual defines this growing area of conflict resolution and distinguishes conflict coaching as a stand-alone resolution technique. In a service society where human relationships are central to our professional as well as personal lives, individuals value one-on-one attention to obtain custom solutions for handling important interpersonal communication. The CD-ROM accompanying the book provides numerous resources for instructors, coaches, and other interested readers.Ã A

## Book Information

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## Customer Reviews

""In Conflict Coaching, Tricia S. Jones and Ross Brinkert have made a timely contribution to the advancement of the field of conflict analysis and dispute resolution. They simultaneously present a clear vision of the role of a conflict coach as well as a persuasive argument for a new and expanded mind set on who it is we say we are and what it is we say we do. The book makes credible arguments about the need for the conflict coach and then clearly blows open a much needed area of practice that has been unnecessarily restrained by outdated and untestable notions. The authors accomplish this by combining first rate scholarship with an easy to read guide on the practice of conflict coaching to create an evolutionary path within the field. From this book expect to see a flurry of other scholars and practitioners follow their lead in both print and practice.""-Brian Polkinghorn, Ph.D.Distinguished Professor and DirectorConflict Analysis and Dispute Resolution Wilson Elkins Professor, University System of MarylandExecutive Director, Center for Conflict Resolution,

Salisbury University -- Brian Polkinghorn, Ph.D." "In Conflict Coaching, Tricia S. Jones and Ross Brinkert have made a timely contribution to the advancement of the field of conflict analysis and dispute resolution. They simultaneously present a clear vision of the role of a conflict coach as well as a persuasive argument for a new and expanded mind set on who it is we say we are and what it is we say we do. The book makes credible arguments about the need for the conflict coach and then clearly blows open a much needed area of practice that has been unnecessarily restrained by outdated and untestable notions. The authors accomplish this by combining first rate scholarship with an easy to read guide on the practice of conflict coaching to create an evolutionary path within the field. From this book expect to see a flurry of other scholars and practitioners follow their lead in both print and practice." Brian Polkinghorn, Ph.D. Distinguished Professor and Director Conflict Analysis and Dispute Resolution Wilson Elkins Professor, University System of Maryland Executive Director, Center for Conflict Resolution, Salisbury University--Brian Polkinghorn, Ph.D.

(02/24/2008)" "Conflict Coaching is a book that should be in every corporate library and in every chief human resource officer s desk so others can see it! Moreover, this book should be provided for every young, high-potential corporate manager and be required reading in business school executive education programs." --Frank P. Brennan, JE. (02/24/2008)" "Jones and Brinkert offer example case studies illustrating the subject of each chapter, scholarly research throughout, a wonderfully approachable text and a companion CD of tools that makes a perfect addition to any Ombudsperson s library. Not only is this a terrific resource for us LTCOs, but also for Organizational Ombuds and other ADR professionals and practitioners seeking to clarify the whats and hows of empowering those we serve to better respond to the conflicts they face."--Drew Strayer (09/17/2008)"

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Haven't read yet but it appears to be what I'm looking for.

Tiresome repackaging of old conflict resolution ideas.

Just what I was looking for as I develop a Conflict Coaching business!

This is a fantastic book. It explains the process very well and gives a lot of background information on conflict coaching and the different theories. And tons of amazing questions to ask clients. Definitely will look into taking the class.

The book was very useful for our school curriculum.

Interesting stories about real life experiences of being a mediator between people!!! The C.D. was helpful with classroom instruction and the exams used in class.

This book was informative and an interesting read. I liked how it gave an example of conflict in the beginning of each chapter.

Great book for business owners too.

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